



LOUISE O'CONNOR

NEUROLOGICAL CASE MANAGER - OT

CONTACT

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CURRENT MEMBERSHIPS

HCPC (Health and Care
Professions Council)

RCOT (Royal College of
Occupational Therapists)

RCOT SSNP (Specialist Section
Neurological Practice)

BABICM (British Association of
Brain Injury Case Managers)

SNAPSHOT

A dedicated and proactive neurological and trauma conditions occupational therapist. Utilises excellent communication and interpersonal skills to deliver person focused treatment and achieve exceptional outcomes.

SPECIALIST AREAS

Acquired Brain injury	✓
Spinal cord injury	✓
Amputation	✓
Manual handling	✓
Home adaptations	✓
Equipment needs	✓
Assessing functional independence	✓
Providing meaningful activity	✓

PROFESSIONAL QUALIFICATION

Occupational Therapy BSc Honors
University of Liverpool 2013

EXPERIENCE

Since qualifying as an Occupational Therapist in 2013 from the University of Liverpool, Louise has worked in a variety of settings. Beginning her career in a large university teaching hospital assessing, implementing treatment and over-coming the impact caused by illness, accident or ageing upon function and coordinating safe and time effective discharges. Louise is a dedicated, enthusiastic and self-motivated individual with experience across services including neurology, trauma, accident and emergency department, elderly acute and rehabilitation, general surgery, cardiology, gastroenterology, critical care and respiratory.

Louise is skilled in assessing functional independence within inpatient and community settings, implementing treatment plans and evaluating interventions in self-maintenance, productivity and leisure. In addition, she has implemented treatment plans and care requirements into community settings to promote independence and encourage a renewed sense of purpose. Louise is confident in-home modifications and adaptations to ensure independence in a home environment is achievable.

Louise specialised in stroke services assessing complex neurological physical, cognitive, psychological, social and environmental requirements and implementing a rehabilitation pathway and coordinating discharge into the community. She has experience of transition from inpatient units into the community setting liaising with other professionals and agencies for specialist care and rehabilitation to ensure integration in the community is efficient and effective.

With a developed passion for neurological and trauma conditions, Louise began working at a The Walton Centre, a specialist hospital in neurology and neurosurgery. The role enabled Louise to develop skills associated with neurological conditions including traumatic and non-traumatic brain injury, poly-trauma, spinal injury and amputations across a wide range of hyper-acute, acute and rehabilitation units with a vast age range. Louise was managing a wide and diverse caseload of acquired brain injury and trauma with varying levels of consciousness, requiring 24 hour support, through to higher level executive deficits with consideration to reintegrating into the community and employment settings.

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Delivering high quality client care with evidenced base theories and Louise is passionate to promoting optimal performance and independence in line with client goals and this is achieved by encouraging meaningful activities. Delivering cognitive and physical rehabilitation to ensure that the client is able to ascertain a high quality of life whilst reducing the impact of health conditions and limited impact with everyday task, leisure and occupations. Louise has an ability to recognise various treatment methods, with a holistic view of linking person, occupation and environment in assessing and setting realistic and achievable goals, implementing and reviewing interventions and delegating to the required disciplines with complex care needs. Louise is dedicated to improving client and carer experience having set up educational groups for families and professionals to attend to support with a well-executed care approach.

Louise has assessed for custom splinting, seating and wheelchairs developing positive relations with external agencies to support clients across services and into the community. With experience of assistive technology to support with cognitive, communication and physical barriers developing bespoke aids for clients with a wide range of services. In addition, Louise has a high level of manual handling skills combined with thorough risk assessments to ensure safe practice for both client, families and professionals. This ability enables Louise to adapt both the physical and social environment to ensure the client can achieve optimum rehabilitation.

Louise takes an innovative approach when implementing changes and is continuously looking for ways to improve services provided and ensuring that this is in line with any recent developments. This is achieved through regular audits and reviewing and implementing national guidelines. Taking this approach ensures that Louise can deliver an outstanding level of care. With organising and coordinating therapy services and interventions Louise has developed competencies for colleagues and families to support clients on a individual needs basis.

With her dedication to achieve one's goals and natural ability to build therapeutic working relationship, Louise works well both independently and as part of a team. Louise responds well to pressure and has a strong ability to prioritise clients' needs. Louise is ambitious in nature with a positive outlook to make a difference to the lives of others.

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