



LORETTA MUSAPATIKE

CLINICAL CASE MANAGER

SNAPSHOT

Loretta has a background as a paediatric nurse, working with clients with the most complex nursing needs. She is a skilled nurse with experience in both inpatient and community settings. Loretta is passionate about providing a family-centred approach.

CONTACT

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SPECIALIST AREAS

- Children and Adults ✓
- Complex Medical Presentation ✓
- Management of Complex Care Packages ✓
- Acquired Brain Injury ✓
- Catastrophic Injury ✓
- MDT Working ✓
- Care Planning ✓
- Specialist nursing needs ✓

CURRENT MEMBERSHIPS

Nursing and Midwifery council (NMC)
BABICM
CMS UK

PROFESSIONAL QUALIFICATIONS

NMC Registered Children's Nurse
(14J0299E)

GEOGRAPHICAL
South



EXPERIENCE

Loretta qualified as a paediatric nurse from Bucks New University in 2015. She has built upon her training by working within various private and NHS healthcare settings. She has experience working with children, young people, adults, and their families. Loretta is able to build rapport and long-lasting relationships with clients and their families to ensure they have effective working relationships.

Loretta started her nursing career working at Northampton General Hospital in the children's emergency department. Whilst working in the emergency department she looked after children and young people with various conditions, ranging from minor illnesses to major trauma, acute and chronic medical presentations. Her role involved triaging clients on arrival, treatment of minor injuries and illnesses whilst working with the different specialities, and reviewing children and young people in the emergency department. Loretta worked with patients with traumatic injuries, head injuries, fractures, respiratory illnesses amongst many other conditions.

Loretta took a particular interest in working in the resus department looking after patients with acute and at times life threatening conditions, who often required stabilisation before being transported to specialist tertiary hospitals. Loretta looked after patients requiring emergency surgery, ventilation, and critical care. Loretta also took a keen interest to working with adults who had acute presentations requiring critical care.

Loretta then moved onto Leicester Royal Infirmary and continued working in the children's emergency department before taking on a role at Leicester Children's hospital which included working across the Paediatric intensive care unit, High dependency unit and general wards. Loretta worked with children and young people with varied complex needs including long term ventilation, tracheostomy care, enteral feeding, seizure management, cardiac surgery, and orthopaedic surgery.

Loretta developed skills in holistic needs assessment of patients' health and social needs, care planning, risk assessments and review of care plans.

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As part of her nursing role Loretta took an active role in the supervision of junior nursing staff, student nurses and healthcare assistants. She developed skills in clinical skills teaching and mentoring of junior staff. Loretta enjoyed participating in the development of junior staff to ensure the units were providing their patients with evidence based clinical practice. Loretta continues to enjoy educating and mentoring all working with her clients.

Loretta developed a keen interest in working with children and young people with complex care needs. She enjoyed making a difference to the lives of patients and their families who were living with life limiting conditions.

Loretta moved to work in the community as a complex care nurse. Loretta worked in various care packages with clients with complex care needs requiring nursing care in their own home and the wider community. Loretta worked with clients who required tracheostomy care, non-invasive and invasive ventilation, oxygen therapy, seizure management, enteral feeding, intravenous antibiotics and TPN. Loretta worked with clients who required 1 to 1 or 2 to 1 nursing care. Loretta enjoyed working with her patients in the community and found it rewarding to support her clients to participate in community activities such as swimming, cinema, bowling and supporting clients to go on family holidays and outings.

Loretta developed her role into a team lead for a nursing package of care for a young client who required ventilation at home. Her role involved the supervision of healthcare assistants and the induction and training of new nursing staff to the care package. Loretta took an active role in the day-to-day management of the client's care. Loretta particularly enjoyed escorting her client to school and to community and social events. Whilst working in the community Loretta developed her risk assessment skills as she often took clients out in the community with medical equipment including ventilators and suction machines.

Loretta has a particular interest in managing the care of patients that require intensive rehabilitation. This aspect of nursing has always been a passion of hers having had both personal and professional experience of looking after children with complex needs. Loretta has an understanding of the implications of life limiting conditions on the individual and their family members. Loretta enjoyed making a difference in the lives of the clients and families she worked with in the community, building long lasting relationships.

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Loretta progressed to working as a clinical lead for a complex care provider. Loretta managed a case load of care packages that included adults and children living with traumatic brain injuries, spinal cord injuries, rare syndromes, end of life care, cerebral palsy, oncology patients and many other complex medical presentations. Loretta was responsible for mobilising and setting up nursing and support worker packages of care for children and adults requiring care in their own homes. Loretta liaised with specialist nurses, school nurses, CHC nurses, rehabilitation centres and CCG's. Her role involved leading the MDT working with the client, to ensure that her clients received coordinated care.

Loretta developed strong assessment skills as she carried out initial assessments for new clients referred to the agency. Loretta completed environment risk assessments in client's homes, school, and any other premises they had their care delivered by nursing and care staff. Loretta is confident in developing robust and holistic care plans that support the healthcare, well-being, and social needs of clients.

Loretta worked closely with clients and their families to ensure that they received effective care and the appropriate care staff were recruited into care teams. Loretta was responsible for interviewing care staff, competency sign offs, supervisions, and appraisals. Loretta worked closely with care staff to ensure they had appropriate training and delivered clinical skills training to staff.

In this role Loretta worked closely with clinical director/ registered manager and covering in their absence, providing clinical governance to the business and support for the clinical and operational teams. Loretta was involved in the development and review of local policies and standard operating procedures.

Loretta now works as a case manager with children and adults with complex care needs. Throughout her career, working with clients with complex care needs, Loretta has developed the skills and knowledge required to manage those with significant rehabilitation needs and can proactively react to the changing presentation of clients to ensure that care is appropriately adjusted to always meet their needs. Loretta is confident to work with other professionals from the MDT and to take a lead role in coordinating the team.

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When working with a new client, Loretta starts by establishing her client's needs and expectations and evaluating how she will achieve this. Loretta understands the importance of providing a family centred service as through her experience of working with young people and families, she understands how the complex needs of a child, young person or vulnerable adult can impact the whole family dynamic. Loretta also understands that the voice of the child or young person should remain at the centre of her work. Loretta is passionate about advocating for the clients and families that she works with and ensuring that their wishes and preferences are communicated to the wider team and reflected in their care plans and the support that they receive.

Loretta is a registered children's nurse with the Nursing and Midwifery Council, a member of CMSUK and BABICM.

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